

Why is the display blank?

If the power LED is off

1. Ensure the AC power switch found next to the power button is switched on.
2. Ensure the mains socket is live and switched on.
3. Check the power cable connection, replace with a different cable if possible.

If the power LED is on

1. Restart the Displaylite 180 table by manually switching the power off and back on

If the power LED is blinking

1. Once the PC has been shut down, turn off the AC power switch to the Displaylite 180 table. The residual power stored in the power supply will keep the table active for roughly 15 seconds. This is indicated by the big round power button flashing blue in colour. Wait until the button stops flashing then apply power to the Displaylite 180 and the PC will then power up automatically.
2. If the Displaylite 180 logo appears when powered on but does not boot into Windows, this indicates an issue with the PC.

Why won't the PC power on?

Ensure that the AC power switch found next to the power button is switched on. If the power switch is switched on but the PC is not powered on, please remove the PC tray beneath the table and check the power lead connection to the PC.

The touchscreen is unresponsive/not functioning properly

Restart the Displaylite 180 table by manually switching the power off and back on. If the touch functionality is still unresponsive, please remove the PC tray beneath the table and check the USB connection from the PC to the table.

Why is there no audio?

1. Please select the audio icon found in the Windows tray (bottom-right, speaker icon). Ensure that the audio output device displayed at the top of the window is set to DST-4600T.
2. Check the audio settings of the software currently in use, ensure that the audio has not been muted.
3. Restart the Displaylite 180 table by manually switching the power off and back on.

If the above troubleshooting steps are unsuccessful, please contact us via the contact technical support form on our website, or by calling us on +44 (0)1480 455114.