

In system settings, why is only 12GB of the 16GB storage space available?

This is due to android system files and space allocated for system recovery and cache.

Why is the date and time incorrect?

The player must either be connected to a network at least once to obtain date and time information, or manually set by the user in date and time settings. This will then be retained by the RTC (real-time clock) within the player.

Can the P1 player playback video at 1080p/4K display resolution?

The P1 player is capable of 1080p video playback, however will struggle to reach 60 frames-per-second in most cases. 4K video playback can also be achieved, however the frame rate will suffer drastically due to the performance limitations of the GPU and is likely to result in choppy video playback. The P3 player is better suited to 4K video playback.

How can the display orientation be changed?

Navigate to the Settings app > Display > View the screen rotation button in the navigation bar. Enable this option and press the rotation button found on the navigation (bottom) bar.

Known issues and limitations

Using the shutdown button in the navigation bar renders the player unable to reboot without physically reconnecting the power adapter connector from the player.

The power adapter connector essentially becomes a power on button when in this state. For this reason, it is suggested the user powers the player down by powering off at the mains (AC) side.